Park Ranger Program Expansion

Seattle Park District Board April 3, 2023

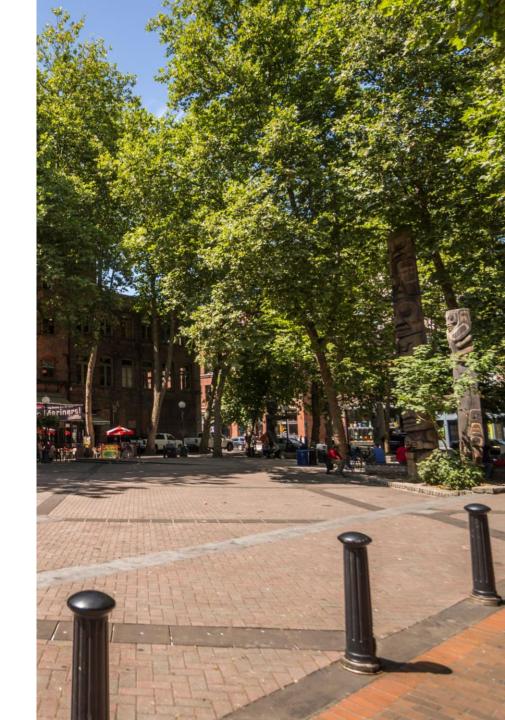




Briefing Overview

Information Requested (Resolution 51):

- Park Ranger Job Duties
- Recruitment Strategy
- Training



Investment Overview

\$3M adds up to 26 Rangers (total of 28) to enhance safety and promote voluntary compliance of park rules.

Program **begins** in **downtown** parks and expands to neighborhood parks (subject to bargaining).

Program Alignment

- Supports One Seattle vision of a thriving, healthy city and a vibrant downtown
- Advances City commitment to providing safe and welcoming park spaces
- SPR "No Wrong Door" approach to community service



Park Ranger Duties



Education

Educate community
members and visitors about
Seattle's park system and
associated rules of conduct
and city resources



Engagement

Serve as ambassadors about
Seattle's park and recreation
system and support
interpretation and
preservation of
natural resources



Enforcement

Support compliance with park regulations, issue warnings and citations and/or request support from other city partners when needed



Park Ranger Recruitment

Minimum Qualifications

- Minimum of one year of experience in parks and recreation, security, or related field
- OR a combination of education and/or training experience which provides an equivalent background required to perform the work of the class

Desired Qualifications

- Commitment to community oriented public safety approaches
- Excellent customer service skills and comfort with community relation building and enforcement of park rules
- Strong communication skills
- Education first approach with an emphasis on social equity
- Relevant experience or certifications
- Ability to pass a police-level background check

Shared position widely:









CREATING STRATEGIC CONNECTIONS

















Park Ranger Training

- Rangers will complete a six-week in-house training academy combining classroom and field work
- Trainings delivered by SPR staff and partner agencies (i.e., SPD Communications Center, Washington State Criminal Justice Training Commission, Portland Parks & Rec, etc.)
- Primary curriculum topics include:



Welcome & Onboarding



Working with the Public



Safety, First Aid & Emergency Response



Enforcement Protocols



SPR Deep Dive



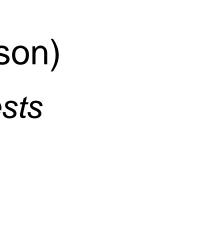
Park Ranger Training and Accountability

Park District Board Request (quarterly)

- The number of verbal warnings issued and reason
- The number of written warnings and citations issued (and reason)
 - Exploring with SPD: the number that led to criminal trespass arrests
- Update on the number of Park Rangers hired
- Locations (parks) where Park Rangers are being deployed

Additional metric (annual)

Park Code (SMC 18.12) violations recorded through Park Ranger app



Initial Deployment

21 downtown parks (46.2 acres)

- 7 days / week 6:00 am to 9:00 pm
- 3 Teams a day (2 Rangers each team)
- Emphasis Cal Anderson & City Hall Park

Deployment Considerations

- Special events
- SPD incidents
- Public complaints
- Park Code violations
- Graffiti/vandalism hotspots
- Peer Ranger team needs
- Concierge/activation team observations



City Hall Park (hub)

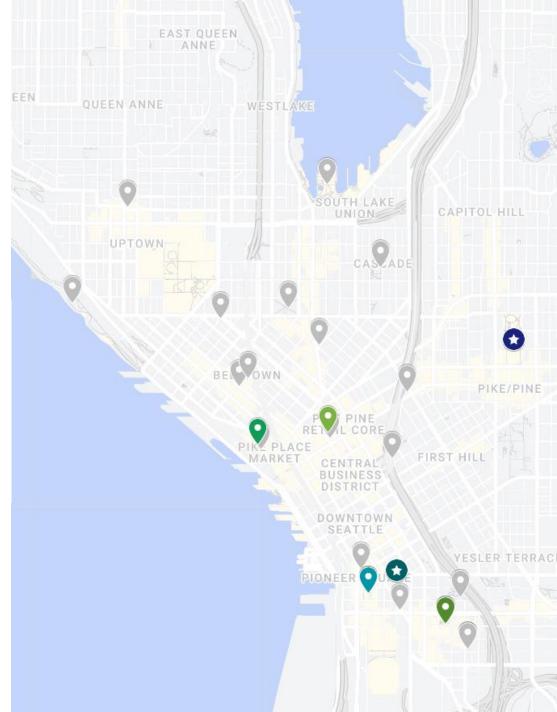
Westlake Park

Hing Hay Park

Victor Steinbrueck Park

Occidental Square

Other downtown parks



Park Ranger Expansion Timeline

Recruitment & Onboarding

Phase 1 Goal: Supervisor + 13 Rangers (includes existing)

Training academy

Phase 1 Rangers deployed

(7-day coverage)

Phase 2
Hiring
(up to 28
total)

8

JanFebMarAprMayJuneJulyAugSepOct

Questions

